

Get the Support You Need!

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| PROGRAM | RESOURCE | ELIGIBLE | CONTACT |
| Anthem Member Services | Medical | Members enrolled in medical plan. | 855-603-7982 |
| Anthem Rx | Prescription Drug | Members enrolled in prescription drug plan. | 833-930-1772 |
| Anthem Rx Mail Order | Prescription Drug Mail Order | Members wishing to participate in the mail order program. | 833-236-6196 |
| Anthem Rx Specialty | Prescription Drug Specialty Drug | Members enrolled in the prescription drug program and are prescribed a specialty medication. | 833-255-0645 |
| Sydney Health | Smart Phone App | Members enrolled in medical plan age 18+; provides access to all CEBCO benefits and programs. | Download the app to use;  866-755-2680 |
| SmartShopper | Save Money on  Healthcare  Procedures | Members enrolled in medical plan.  www.smartshopper.com | Smartshopper.com 866-488-5441 |
| LiveHealth Online Medical | Telephonic/Video Doctor Visit | Members enrolled in the medical plan who are not feeling well can talk with a doctor by going to www.livehealthonline.com | 888-548-3432 |
| LiveHealth Online Psychology | Telephonic/Video Counseling | Members enrolled in the medical plan who are having a tough time can talk with a counselor by going to www.livehealthonline.com | 888-548-3432 |
| Delta Dental | Dental plan | Members enrolled in the health plan can find dental providers and manage your benefits by going to www.deltadentaloh.com | 800-524-0149 |
| VSP | Vision plan | Members enrolled in the plan can find eye care providers, purchase eye wear and learn eye health tips. www.vsp.com | 800-877-7195 |
| ComPysch | EAP – Employee Assistance Program | Employees and their household members; access to a behavioral health professional, 5 face to face counseling sessions per issue, and unlimited phone support for financial, legal, and lifestyle issues; no charge. | 877-327-4452 |
| HealthWorks | Wellness Program | Employees and their spouses enrolled in the medical plan may complete this voluntary program annually; participation is free of charge. www.cincyhealthworks.com  Incentives vary by county/employer. | 513-751-1288 |
| Nurse Line Anthem | 24/7 Nurse Assist | Members enrolled in medical plan can speak with a nurse at any time with medical questions; no charge. | 888-249-3820 |
| ConditionCare Anthem | Disease  Management | Members enrolled in medical plan with Asthma, COPD, Coronary Artery Disease, Diabetes, or Heart Failure; no charge. | 888-249-3820 |
| Future Moms Anthem | Prenatal | Members enrolled in medical plan who are expecting; no charge. | 888-249-3820 |
| Tobacco Cessation | Quit Line | Members enrolled in medical plan age 18 or older; one on one phone coaching plus 8 weeks of nicotine replacement therapy; no charge. | 800-QUIT-NOW |
| Tobacco Cessation | Medications | Require a prescription and covered at no cost for (2) 90 day prescriptions: Nicotine Inhaler, Nicotine Nasal Spray, Bupropion (Zyban) and Varencline (Chantix) | Anthem Rx, phone number above |
| Diabetes Prevention Program | Weight Management | Covered benefit for members with pre-diabetes. www.lark.com/anthem |  |