



Get the **Support** You Need!

PROGRAM	RESOURCE	ELIGIBLE	CONTACT
Anthem Member Services	Medical	Members enrolled in medical plan.	855-603-7982
Anthem Rx	Prescription Drug	Members enrolled in prescription drug plan.	833-930-1772
Anthem Rx Mail Order	Prescription Drug Mail Order	Members wishing to participate in the mail order program.	833-236-6196
Anthem Rx Specialty	Prescription Drug Specialty Drug	Members enrolled in the prescription drug program and are prescribed a specialty medication.	833-255-0645
Engage Wellbeing	Smart Phone App	Members enrolled in medical plan age 18+; provides access to all CEBCO benefits and programs.	Download the app to use; 888-722-0483
SmartShopper	Save Money on Healthcare Procedures	Members enrolled in medical plan.	Smartshopper.com 866-488-5441
LiveHealth Online Medical	Telephonic/Video Doctor Visit	Members enrolled in the medical plan who are not feeling well can talk with a doctor by going to www.livehealthonline.com	888-548-3432
LiveHealth Online Psychology	Telephonic/Video Counseling	Members enrolled in the medical plan who are having a tough time can talk with a counselor by going to www.livehealthonline.com	888-548-3432
ComPysch	EAP	Employees and their household members; access to a behavioral health professional, 5 face to face counseling sessions per issue, and unlimited phone support for financial, legal, and lifestyle issues; no charge.	877-327-4452
HealthWorks	Wellness Program	Employees and their spouses enrolled in the medical plan may complete this voluntary program annually; participation is free of charge. Incentives vary by county/employer.	513-751-1288
Nurse Line Anthem	24/7 Nurse Assist	Members enrolled in medical plan can speak with a nurse at any time with medical questions; no charge.	888-249-3820
ConditionCare Anthem	Disease Management	Members enrolled in medical plan with Asthma, COPD, Coronary Artery Disease, Diabetes, or Heart Failure; no charge.	888-249-3820
Future Moms Anthem	Prenatal	Members enrolled in medical plan who are expecting; no charge.	888-249-3820
Tobacco Cessation	Quit Line	Members enrolled in medical plan age 18 or older; one on one phone coaching plus 8 weeks of nicotine replacement therapy; no charge.	800-QUIT-NOW